Europe Services, SE · Na Čečeličce 425/4, 150 00 Praha 5, Czech Republic

DSA Legal Representative Service Supplement

Europe Services, SE — version 1.0, 20 October 2026. This supplement completes the EU Representative Services Agreement for designations under Article 13 of Regulation (EU) 2022/2065 (Digital Services Act). Where it conflicts with the Agreement, this supplement prevails for the DSA designation.

1. Scope

This supplement applies where the client, a provider of intermediary services with no establishment in the Union that offers services in the Union, designates Europe Services, SE as its legal representative under Article 13 of Regulation (EU) 2022/2065. The designation is made with the form and letter identified by a verification code beginning with D13-.

2. Territory

Europe Services, SE is established in the Czech Republic. A provider may only designate a legal representative in a Member State where it offers its services. The client therefore confirms that its service is offered in the Czech Republic, and the designation covers every Member State where the service is offered, as listed in the designation.

3. What we do

We act as the client's legal representative in all the Member States listed. We can be addressed, in addition to or instead of the client, by the competent authorities of the Member States, the European Commission and the European Board for Digital Services on all issues necessary for the receipt of, compliance with and enforcement of decisions issued under the Regulation. We notify our name, postal address, email address and telephone number to the Digital Services Coordinator of the Czech Republic, the Czech Telecommunication Office (ČTÚ), after approval, and notify it again when the mandate ends. We log every communication on arrival and forward it to the client within one working day, with the original text and any deadline set by the authority. We communicate with authorities in Czech and English. Where the client chooses so in the form, we also act at no extra cost as its single point of contact for authorities under Article 11.

4. What we do not do

We do not moderate content, do not decide on notices of illegal content, do not handle complaints from recipients of the service, do not act as the client's point of contact for recipients under Article 12, do not give legal advice, do not prepare transparency reports, and do not represent the client in proceedings. Compliance with the Regulation remains the obligation of the client.

5. What the client undertakes

The client gives us the powers and resources needed to cooperate with authorities and to comply with their decisions. In particular, the client: (a) keeps a person able to act on decisions reachable by us at all times and replies to us within the deadline set by the authority, or within two working days where none is set; (b) complies with decisions addressed to it through us; (c) publishes our name, postal address, email address and telephone number, with the wording we supply, in its terms and conditions or another place that is easy to find, accurate and kept up to date (Article 13(4)); (d) maintains its own point of contact for recipients under Article 12; (e) tells us within fifteen days of any change to the service, its type, the Member States where it is offered, or its contacts; (f) tells us at once if it opens an establishment in the Union, as the designation is then no longer required.

6. Liability

Article 13(3) allows the legal representative to be held liable for non-compliance with obligations under the Regulation, without prejudice to the liability of the client. The client indemnifies Europe Services, SE against any fine, penalty, damages and reasonable costs imposed on or incurred by it because of the client's non-compliance, including a failure to supply information or to comply with a decision. The limitation of liability in the Agreement does not limit this indemnity.

7. Suspension and immediate termination by us

We may suspend the mandate, or terminate it with immediate effect, where the client does not reply to a communication from an authority within the deadline, refuses to comply with a decision, gives false information in the designation form, or does not pay. On termination we inform the Czech Telecommunication Office that the mandate has ended.

8. Fees

The DSA designation costs EUR 390 per year, exclusive of VAT, with the same price on renewal and no set-up fee. Where the same client holds, with the same email address, an active and paid GDPR Article 27 plan, or buys a GDPR plan and the DSA designation in the same order, the price is EUR 350 per year. If the GDPR plan ends, the next DSA renewal is charged at EUR 390; we inform the client thirty days before. The single point of contact under Article 11 is included in the price. The currency rules of the Agreement apply. The designation can also be paid monthly, at EUR 39 per month (EUR 35 with a GDPR plan), exclusive of VAT; the monthly payment renews automatically every month until the client cancels it. If a payment fails and is not settled within 8 days, the designation is suspended until it is paid.

9. Cancellation by the client

By way of derogation from the Agreement, the client may cancel the DSA designation at any time, with no notice period, from the client area or by writing to us. We confirm the cancellation in writing, issue no further invoice, and inform the Czech Telecommunication Office that the mandate has ended. No refund is given for the period already paid. From that moment the verification code shows the mandate as ended, and the client removes our details from its terms and public information without delay.

10. Public information page

For each designation we keep a page showing the client's service, our details as legal representative and, where chosen, the single point of contact under Article 11, in Czech and English. It shows no personal data other than the official contact details and is not indexed by search engines. The verification page and the certificate always show whether the mandate is active or has ended, and on what date.

11. Publication check

To help the client meet Article 13(4), we may check periodically, by automated means, the public page indicated by the client, to verify that our details are shown. Where they are missing we remind the client, no more than once a month. The check is a courtesy and does not shift the obligation to publish, which stays with the client.

12. Governing law

This supplement is governed by Czech law, with jurisdiction of the courts of Prague. The choice of law does not deprive a consumer of the protection of the mandatory rules of the country where they reside.

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